

Havells India Limited

Shareholder's Satisfaction Survey

Dear Member,

At Havells, it has been our constant endeavour to improve the shareholder service standards. In order to help us further upgrade these standards, we request you to spare some time to fill up the feedback form below and submit.

Name of Sole/First holder :
Folio No./DP Id & Client Id :
Email Id :
Contact Number :
PAN (Permanent Account Number) :

Please rate our service in following areas on a 1-3 point scale.

1- Very Good 2-Satisfactory 3-Needs Improvement

S.No	Area of Service	Rating		
1	Turnaround Time and speed of response to shareholder's query/complaint	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
2	Level of satisfaction after interacting with the Company	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
3	Timely Receipt of Documents	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
4	Quality and Content of Information provided to you	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
5	Quality and content of "Investor Relations" section of corporate website	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
6	Your experience while interacting with the Company and/or Company's Registrar and Share Transfer Agent	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>

Do you have any grievance which has not been addressed so far: YES No

If yes, please furnish details in brief

.....
.....

Your suggestions and comments for improvement in our service, if any

.....
.....

Date:

Signature of Member
(Name & Address of Member)